

## 产品销售公告 / Product Sales Announcement

致广大客户：

近期，市场上出现冒用本公司名义销售的假冒伪劣产品，以及部分未经授权的非贸易行为。为维护广大客户的合法权益，保障产品质量与售后服务，本公司特此郑重公告：

一、正规购买渠道 本公司仅对通过以下正规渠道销售的产品承担质量保证责任：

1. 本公司官方网站 (<https://www.ferroxcube.com/>) 在线订购；
2. 本公司授权的区域销售代表；
3. 本公司正式公告的授权代理商

<https://www.ferroxcube.com/en-global/contact/distributors>。

二、质量保证声明：凡通过上述正规渠道购买的本公司产品，本公司均提供完整的质量保证及售后服务。产品质量问题由本公司直接负责。

三、非正规渠道免责声明：对于通过非正规渠道（包括但不限于未经授权的第三方平台、个人转售、非法贸易等）购买的本公司产品：

- 本公司无法保证其产品真伪及质量；
- 本公司不提供任何售后服务及技术支持；
- 因购买此类产品产生的任何损失，本公司概不负责。

四、温馨提示：请广大客户提高警惕，谨防上当受骗。购买前请务必核实销售渠道的授权资质，建议通过本公司官网查询授权代理商名单，或联系所在区域的正式销售代表进行购买。

如发现疑似假冒产品或非法销售行为，请及时向本公司举报。

举报电话 / 邮箱：[oscar.perez@yageo.com](mailto:oscar.perez@yageo.com)

Date: 2026/05/18

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## 產品銷售公告 / Product Sales Announcement

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致廣大客戶：

近期，市場上出現冒用本公司名義銷售的假冒偽劣產品，以及部分未經授權的非法貿易行為。為維護廣大客戶的合法權益，保障產品品質與售後服務，本公司特此鄭重公告：

一、正規購買管道 本公司僅對通過以下正規管道銷售的產品承擔品質保證責任：

1. 本公司官方網站 (<https://www.ferroxcube.com/>) 線上訂購；
2. 本公司授權的區域銷售代表；
3. 本公司正式公告的授權代理商

<https://www.ferroxcube.com/en-global/contact/distributors>。

二、品質保證聲明：凡通過上述正規管道購買的本公司產品，本公司均提供完整的品質保證及售後服務。產品品質問題由本公司直接負責。

三、非正規管道免責聲明：對於通過非正規管道（包括但不限於未經授權的協力廠商平臺、個人轉售、非法貿易等）購買的本公司產品：

- 本公司無法保證其產品真偽及品質；
- 本公司不提供任何售後服務及技術支援；
- 因購買此類產品產生的任何損失，本公司概不負責。

四、溫馨提示：請廣大客戶提高警惕，謹防上當受騙。購買前請務必核實銷售管道的授權資質，建議通過本公司官網查詢授權代理商名單，或聯繫所在區域的正式銷售代表進行購買。

如發現疑似假冒產品或非法銷售行為，請及時向本公司舉報。

舉報電話 / 郵箱：[oscar.perez@yageo.com](mailto:oscar.perez@yageo.com)

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Date: 2026/05/18

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## Product Sales Announcement

**To All Valued Customers:**

Recently, counterfeit products falsely bearing our company's name and unauthorized illegal trading activities have been identified in the market. To protect the legitimate rights and interests of our customers and to ensure product quality and after-sales service, we hereby issue the following official announcement:

**I. Authorized Purchase Channels** Our company assumes quality assurance responsibility **ONLY** for products purchased through the following authorized channels:

- 1. Online orders placed through our official website (<https://www.ferroxcube.com/>) ;**
- 2. Our authorized regional sales representatives;**
- 3. Our officially announced authorized distributors. (<https://www.ferroxcube.com/en-global/contact/distributors>)**

**II. Quality Assurance Statement** For products purchased through the above authorized channels, our company provides comprehensive quality assurance and after-sales services. Our company shall be directly responsible for any product quality issues.

**III. Disclaimer for Unauthorized Channels** For products purchased through unauthorized channels (including but not limited to unauthorized third-party platforms, personal reselling, illegal trading, etc.):

- Our company cannot guarantee the authenticity or quality of such products;**
- Our company does NOT provide any after-sales service or technical support;**
- Our company shall NOT be held liable for any losses arising from the purchase of such products.**

**IV. Important Notice** All customers are advised to remain vigilant and guard against fraud. Please verify the authorization status of any sales channel before making a purchase. We recommend checking the list of authorized distributors on our official website or contacting the official sales representative for your region.

*Date: 2026/05/18*

**If you identify any suspected counterfeit products or illegal sales activities, please report them to our company promptly.**

**Report Hotline / Email: [oscar.perez@yageo.com](mailto:oscar.perez@yageo.com)**

**Issued by: Ferroxcube Product Management**

For further information please contact your nearest Ferroxcube sales office, which will also support you

with any additional questions. The addresses of our worldwide sales network are presented at [www.ferroxcube.com](http://www.ferroxcube.com)

*Date: 2026/05/18*